

# DIALPRO

NORTHWEST, INC.

## **DialPro Northwest Offers The Mobile Workforce Innovative Solutions for Hands-free Email While on The Road**

**Seattle, Wash. (May 15, 2007)** – With Washington State joining the ban on email and other types of text messaging while driving a vehicle, voice messaging and unified communications provider DialPro Northwest is offering businesses an innovative way to keep their workers connected while driving: use hands-free voice and speech recognition tools to access their email, rather than a keypad.

“Many businesses count on keeping their employees – particularly their mobile workers – connected to the office via email on PDA devices,” said Dennis R. Tyler, president and CEO of DialPro Northwest. “While we endorse the ban on accessing email and other types of text messaging while driving, this can negatively impact business productivity. Fortunately, technology has evolved to the point now that not only is it feasible but practical for employees to access their email messages and network resources using a voice portal via a hands-free cell phone. Not only can this work for email, but for business communications of all types – fax, voice mail and more.”

With a voice portal, employees have natural language speech access to a host of corporate communications tools, including corporate email, directory, calendar, contacts, tasks, voice mail, and fax, through a voice based communications device, such as a telephone or cell phone. When used in conjunction with a hands-free cell phone, they can access these tools while on the road, while keeping their hands on the wheel. In addition, they can also make calls using natural language speech recognition by accessing the directory or contacts to connect the calls by simply speaking the number.

“We applaud Washington State for helping ensure the safety of the driving public by banning email and other text messaging while driving,” said Tyler. “With the current advances in speech access technology, businesses – especially the mobile workforce – can continue to be productive while on the road yet eliminate the hazards created by using keypads while driving.” DialPro Northwest specializes in designing and installing systems of this type for enterprises worldwide. Most recently, DialPro Northwest was awarded a contract for such a system, known as “unified communications,” for Pemco Technologies.

Founded in 1988, DialPro Northwest Inc. is a leading provider of enterprise voice messaging and unified communications solutions. DialPro’s mission is to help companies work better through improved communication. DialPro uses a broad range of technology solutions, deep expertise, and a consultative approach to achieve this vision and help companies of all sizes improve the way they do business. Its specialty is on solutions that surround and leverage the telephone system, and are designed to help its clients get a greater return on their telephony investment. Customers include enterprises in business, government, education and healthcare worldwide. DialPro, which partners with many of the leading manufacturers, has extensive knowledge and experience in providing and supporting enterprise voice messaging and speech enabled solutions. For more information, please visit the company website at [www.dialpronw.com](http://www.dialpronw.com).

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