

DIALPRO

NORTHWEST, INC.

DialPro Northwest Designs Award Winning Speech Automated Attendant System for Accounting Firm Clark Nuber

Seattle, Wash. (September 24, 2007) – DialPro Northwest, a leading provider of enterprise voice messaging and unified communications systems, today announced that it designed and installed the speech automated attendant system used by accounting firm Clark Nuber in its winning project for the 2007 Practical Accountant “Practice Innovation Award”

The award, which is given annually by the magazine, was presented to Clark Nuber for its work in implementing a voice-enabled telephone attendant system to automatically route and handle calls throughout their offices. The project was designed to help callers to connect with Clark Nuber employees by simply speaking an employee's name. The DialPro system was a key technological component in the project.

“The DialPro system does an excellent job with callers’ strong accents, and filters out background noise when calling from cell phones,” said Peter Henley, IT manager for Clark Nuber. “The system is reasonably priced, easy to install and maintain, secure, and operates well with our other systems.”

The DialPro system is used by Clark Nuber in two key ways. Its primary use is to help to handle overflow customer calls by connecting callers to the appropriate employee simply by speaking the name of the individual or department. Its secondary use is to enable employees to simply pick up the phone and speak another employee’s name to be connected to them. “Not only is this more efficient, but we’ve freed up someone’s time by no longer having to continually update and distribute a list and handle internal employee to employee calls,” said Henley.

“We were especially pleased with the service and support provided by DialPro,” said Henley. “We needed a turnkey solution, and DialPro exceeded our expectations on this.”

“We are pleased to have been able to help Clark Nuber in this award winning project,” said Dennis Tyler, president of DialPro Northwest.

About Clark Nuber

Clark Nuber employs nearly 140 people with the expertise to provide business owners and leaders in private and not-for-profit organizations, as well as high net worth individuals, with a wide variety of services, including, financial statement audits, tax planning and compliance, state and local tax consulting, CFO/Controller/accounting services, estate planning, and specialty audits including benefit plans and government grants.

- more -

About DialPro Northwest

Founded in 1988, DialPro Northwest Inc. is a leading provider of enterprise voice messaging and unified communications solutions. DialPro's mission is to help companies work better through improved communication. DialPro uses a broad range of technology solutions, deep expertise, and a consultative approach to achieve this vision and help companies of all sizes improve the way they do business. Its specialty is on solutions that surround and leverage the telephone system, and are designed to help its clients get a greater return on their telephony investment. Customers include enterprises in business, government, education and healthcare worldwide. DialPro, which partners with many of the leading manufacturers, has extensive knowledge and experience in providing and supporting enterprise voice messaging and speech enabled solutions. For more information, please visit the company website at www.dialpronw.com.

For more information please contact:

Belinda Young
Belinda Young Public Relations
206-932-3145
byoung@bypr.com