



Communications Provider DialPro Northwest Continues Business Expansion; Appoints Industry Veteran Paul Mitchell as General Manager

Seattle, Wash. (November 6, 2007) -- DialPro Northwest, a leading provider of enterprise voice messaging and unified communications systems, today announced that it has named telecommunications and information technology industry executive Paul Mitchell as its general manager.

Mitchell will report to company president and owner Dennis R. Tyler. In this newly created position, Mitchell will take on the administration and day-to-day operations for the company, while Tyler will focus on business strategy and development. According to the company, Mitchell's appointment was made to support DialPro and its recent growth as it expands from being a provider of enterprise voice messaging to a provider of complete unified communications solutions for business.

"For the past year, DialPro has been increasing its offerings to include newer communications technologies in the unified communications space, and adding this position is the next logical step in our development," said Tyler. "With his extensive background in operations and management in the communications industry, Paul is the ideal candidate to help us reach the next level as a company."

Since purchasing the company in August of 2006, Tyler has grown the company to include both traditional and emerging unified communications solutions for businesses, such as unified messaging, speech automated attendants, emergency event notification systems, and IVR (interactive voice response) solutions. Under Tyler's direction, the company has been awarded a number of contracts in these markets with some of the leading organizations in business, healthcare and education, including Pemco Technologies, Franciscan Healthcare System, Central Oregon Community College and Clark Nuber.

Mitchell brings with him more than 30 years of management and business operations experience in the data and telecommunications fields. Prior to joining DialPro, Mitchell served in a wide variety of technology companies in management, technical and operational capacities. Among his affiliations prior to joining DialPro include International Telephone and Telegraph (ITT); Mitel Corporation, where he served as U.S. Manager of Training; and Teltone where he was Director of Professional Services. He co-founded Communications Service Consultants, a communications company serving enterprises in a variety of markets. He is a charter member of and currently serves on the Telecommunications Advisory Board for Perry Technical Institute, where he also developed contract course curriculum for the organization.

Founded in 1988, DialPro Northwest Inc. is a leading provider of enterprise voice messaging and unified communications solutions. DialPro's mission is to help companies work better through improved communication. DialPro uses a broad range of technology solutions, deep expertise, and a consultative approach to achieve this vision and help companies of all sizes improve the way they do business. Its specialty is on solutions that surround and leverage the telephone system, and are designed to help its clients get a greater return on their telephony investment. Customers include enterprises in business, government, education and healthcare worldwide. DialPro, which partners with many of the leading manufacturers, has extensive knowledge and experience in providing and supporting enterprise voice messaging and speech enabled solutions. For more information, please visit the company website at www.dialpronw.com

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